



# Manager, Networking & IT Security

## The Organization:

The Winnipeg Airports Authority (WAA) is a community-based, non-share capital corporation that operates, manages, maintains and invests in the Winnipeg James Armstrong Richardson International Airport and affiliate businesses. Operating on a multi-site property, WAA is responsible for airport operations, security, facilities, parking, ground transportation and communications. With an ever-expanding airport campus, WAA is a critical player in the development of one of Canada's strategic transportation hubs. As a recurrent "Top Manitoba Employer," WAA prides itself as an organization that attracts engaged employees with the right skills, in the right place, and at the right time. [www.waa.ca](http://www.waa.ca)



## The Opportunity:

This **NEW** position will be responsible for the planning, delivery and support of the WAA's back-of-house IT infrastructure and will play a vital role in helping deliver the organization's cloud-first strategy through the delivery and management of the Infrastructure as a Service (IaaS) and Data Management service contracts. This key individual of the IT team will also be responsible for the oversight and continuous improvements to WAA's IT security program, through the revitalization of IT Security Framework and a focus towards risk mitigation and security compliance. Reporting to the Director of IT, the **Manager, Networking & IT Security** will work closely with the IT department, the leadership team, internal and external stakeholders, while building on a culture of technical knowledge sharing, measured performance, mentorship and coaching. WAA is seeking a proactive enabler of change with the ability to extend beyond systems excellence to include people dynamics.

## Key Responsibilities:

- Manage the team of Network Administrators who support back-of-house IT infrastructure and develop their skillset to support and secure the new cloud-based environment, supporting IaaS and Office365;
- Project manage, deliver and oversee the transition of new IT initiatives, such as the migration of the in-house VMware environment to Azure and the deployment of the Cloud enabled network;
- Oversee compliance with the PCI Data Security Standard for our merchant and service provider environments;
- Manage Cloud Contracts and consultants who will aid in the design and deployment of our Cloud enabled network;
- Under the guidance of the IT Director, develop IT Security Policies to support the Cloud Strategy;
- Perform internal technical audits to ensure compliance with IT Security policies;
- Refine and maintain the IT Risk Register to assess and mitigate IT security risk, as part of the WAA's overall approach to Enterprise Risk Management;
- Enhance the internal framework for IT security management, fostering a culture of tracking and reporting security incidents and mitigation controls for audit/compliance;
- Develop models to predict future network needs by examining current traffic loads and estimate how growth will impact the network;
- Provide technical guidance and oversight to the Network Administrator team to support the Cloud enabled network;
- Support the IT Service Management initiative, which will formally define all escalation procedures for IT related incidents and foster a culture of problem management (i.e. root cause analysis) amongst the network administrator team;
- Refine and oversee the implementation of change management methodologies to ensure proper communication and planning of outages, testing and rollback plans are in place prior to commencing work; and
- Update network documentation, methods and standards for the Cloud enabled network.

## Selection Criteria:

- Bachelor's degree in Computer Science, Engineering or equivalent; PMP certification an asset;
- Experience working as a Network Administrator or Network Architect in a Microsoft Windows environment;
- Demonstrated progressive leadership success, managing direct reports in a dynamic and fast-paced environment;
- Seasoned vendor management experience and focus towards building and maintaining relationships;
- Experience in audit, compliance, quality assurance or equivalent;
- Strong risk mitigation approach to IT security;
- Vendor management experience;
- Resourceful with the ability to manage multiple initiatives and strong prioritization skills; and
- Exceptional communication skills and ability to explain technology solutions to non-technical colleagues.

*Individuals interested in this opportunity, please forward a resume and cover letter in confidence to*

**Jen Iskierski** at [jen@harrisleadership.com](mailto:jen@harrisleadership.com) quoting project **#18119**