

Opportunity to play a key role in WAA's future growth as a key member of renewed Leadership Team

The Winnipeg Airports Authority (WAA) is a community-based, non-share capital corporation that operates, manages, maintains and invests in the Winnipeg James Armstrong Richardson International Airport and affiliate businesses. WAA operates on a multi-site property and is responsible for airport operations, security, facilities, parking, ground transportation, and communications. With new leadership and ever-expanding airport campus, WAA is a critical player in the development in one of Canada's strategic transportation hubs.

The Opportunity

A key member of the Executive Management Team, the incumbent will help establish the short and long-term direction for the Authority and actively contribute to strategic planning. This is an opportunity for a future-focused leader, to grow within the organization and take increasing levels of autonomous responsibilities. As part of the WAA's organizational transition, they are seeking a collaborative leader who will make a meaningful contribution to a culture of respect and inclusion. Reporting to the Senior Vice President, Operations the **Vice President, Operations** has overall responsibility for the operation and maintenance of the aerodrome, including maintenance of facilities, airfield and groundside operations, environment, emergency response, customer experience, ground transportation and security of the airport. www.waa.ca

Key Responsibilities

- Develop business strategies to drive improvements to operational efficiency and customer satisfaction, ensuring operational readiness and life cycle management of facilities, equipment, and infrastructure.
- Direct the air and groundside operation and maintenance, including fleet management, environmental management and guest and terminal service programs.
- Provide guidance on matters which directly affect airport management, including changes to regulations, policies, procedures, emergency readiness and other key processes.
- Manage the Cargo Expansion and Runway Rehabilitation projects and oversee the development and implementation of any additional corporate business initiatives.
- Assess and expand terminal capacity, maximizing terminal use and overall customer experience.
- Establish and maintain strong relationships with key decision makers in client organizations to foster good working relationships and understanding of airport issues.

Selection Criteria

- University degree and/or college diploma in business or management and/or equivalent experience.
- International Airports Professional (IAP) Designation or Equivalent is an asset.
- 5+ years of experience in a similar senior airport operations manager/supervisor role, with emphasis on leading large teams and managing terminal, groundside, and airside operations.
- Demonstrated success proactively identifying and implementing innovative improvements.
- Successful track record of budget management and oversight of financial operations.
- Seasoned relationship leader with the ability to mentor, coach, develop and support staff and other leaders.
- Strategic mindset with the ability to contribute to the future vision of the Airport and adapt to change.
- Ability to motivate teams to achieve goals and objectives in a time-sensitive environment and foster a continuous improvement mindset and personal and professional development.
- Exceptional customer service knowledge and capacity to create a personalized process or experience.
- Strong interpersonal skills and ability to collaborate with cross-functional business partners to achieve results.

To apply please send resume and cover letter quoting project #40133 to morgan@harrisleadership.com

WAA is an employment equity employer; aboriginal persons, women, visible minorities, or persons with disabilities are encouraged to self-declare in cover letter.