

EXECUTE A RENEWED VISION!

THE ORGANIZATION:

An operating division of the Winnipeg Regional Health Authority (WRHA), the Victoria General Hospital (VGH) is a proud member of South Winnipeg Integrated Health and Social Services (SWIHSS), which partners the hospital with community health and social services offered in the Fort Garry-River Heights area. Within its new integrated healthcare mandate, South Winnipeg offers a wide range of inpatient, outpatient and community services, including: sub-acute, urgent care, transitional care, geriatric rehabilitation, day surgery, mental health, bariatric care, home care, public health, community health and primary care. For more information about South Winnipeg and recent changes, please visit: <http://www.vgh.mb.ca/>

THE OPPORTUNITY:

Reporting to the WRHA Chief Health Operation Officer, the COO is an active contributing member of the WRHA Senior Operations Leadership Team. As the senior operations leader of the South Winnipeg, the COO will cultivate a progressive environment to engage the hearts and minds of front-line leadership and staff in patient/clinical service, continuous improvement and innovation, quality care, service excellence and financial performance. The incumbent will work in collaboration with internal and external resources to achieve excellence in patient/client-centered care, organizational performance, education and research, providing management and leadership oversight for the development of high quality, cost-effective, and integrated acute care and community services within Winnipeg South.

KEY RESPONSIBILITIES:

- Work closely with internal and external colleagues of the WRHA to achieve excellence in patient/client care, organizational performance, education and research;
- Continued focus towards operational planning, with an unwavering commitment to quality, safety and customer service;
- Deliver high quality care against the realities of a budget within integrated service delivery;
- Support standardization, ensure consistency in programming and service delivery through systems transformation;
- Ensure consistent and effective execution of key systems and processes that make effective operational improvements and provide management oversight;
- Provide exceptional leadership, acting as a role model and capitalizing on a strength-based approach;
- Develop, monitor and evaluate risk management initiatives in adherence with relevant regulatory bodies;
- Continue to promote a work environment in which employees are engaged and committed;
- Build alliances, identifying new areas for collaboration, and integrated partnerships; and
- Serve as a champion, adopting best practices to advance operational and clinical excellence with an emphasis towards improved patient flow, cost-effective integrated acute care and community services within the Winnipeg South region.

SELECTION CRITERIA:

- Completion of a graduate degree, preferably in health-related field, clinical/healthcare operations experience essential;
- 7-10 years of progressive leadership success, with emphasis on performance management and engagement;
- Excellent management skills, ability to delegate and capacity to develop, coach and mentor;
- Successful track record of change management with the ability to achieve cohesion and alignment;
- Influence leadership skills, with the ability to articulate and execute a shared vision;
- Relationship-driven, with the ability to collaborate with a variety of internal and external stakeholders;
- Excellent communication, interpersonal, facilitative skills and exposure with media relations;
- Critical and strategic thinker, coupled with the ability to offer a variety of "out-of-the-box" perspectives;
- Systems-level thinker, with track record of delivering and measuring performance; and
- Committed to working in an integrated, multidisciplinary healthcare and social service workplace.

Individuals interested in this opportunity, please forward a resume and cover letter in confidence to
Jen Iskierski at jen@harrisleadership.com quoting project #18248